



## Critical Incident Response Flow Template

A critical incident is an extraordinary situation that has a significant or distressing impact on the football club / league, its members and the wider community. No two incidents are the same, but some examples are:

- Death or serious injury on field
- Sudden or unexpected death of club member
- Natural disaster
- Serious assault, child safeguarding or vilification allegations
- Significant property or financial loss e.g. fire, flood

### Critical Incident Response Contact List (To be completed by League/AFL State body)

| Role/Title                                      | Organisation           | Contact Person | Email   | Phone        |
|---|------------------------|----------------|---|--------------|
| Head of AFL Victoria                            | AFL Victoria           | Greg Madigan   | <a href="mailto:Greg.madigan@afl.com.au">Greg.madigan@afl.com.au</a>                              | 0417 906 811 |
| Club Development & Experience Manager           | AFL Victoria           | Paul Milo      | <a href="mailto:Paul.milo@afl.com.au">Paul.milo@afl.com.au</a>                                    | 0435 802 307 |
| Club Development Coordinator                    | AFL Victoria           | Maddy Gough    | <a href="mailto:Maddy.gough@afl.com.au">Maddy.gough@afl.com.au</a>                                | 0498 333 153 |
| Community Venue Development Lead – Vic          | AFL Victoria           | Beau Tran      | <a href="mailto:Beau.tran@afl.com.au">Beau.tran@afl.com.au</a>                                    | 0461 111 235 |
| Community Football Manager                      | AFL Victoria           | John O'Donohue | <a href="mailto:John.odonohue@afl.com.au">John.odonohue@afl.com.au</a>                            | 0428 507 332 |
| <a href="#">Marsh Insurance</a>                 | Marsh Insurance        |                | <a href="#">Contact Form</a>  |              |
| <a href="#">Converge International</a>          | Converge International |                | <a href="mailto:info@convergeintl.com.au">info@convergeintl.com.au</a>                            |              |
| <a href="#">StandBy - Support After Suicide</a> | StandBy                |                | <a href="https://standbysupport.com.au/contact-us/">https://standbysupport.com.au/contact-us/</a> | 1300 727 247 |



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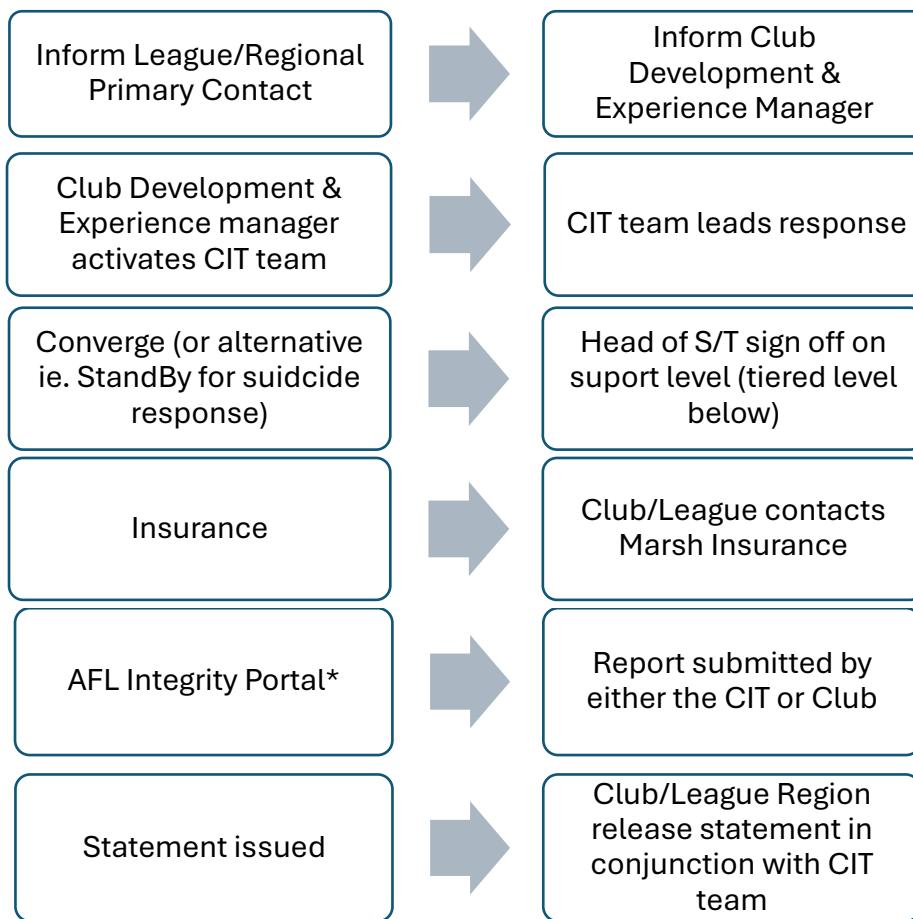
## Critical Incident Team (CIT) Process Flow

**1<sup>st</sup> response** – contact relevant emergency services on 000 (Police, Ambulance, Fire)



**2<sup>nd</sup> response** – as soon as reasonably practicable and when safe to do so, inform your league/region contact who will initiate critical incident process below

### 3<sup>rd</sup> Response



\* For any matters relating to any allegations that may contravene the AFL's Rules and Policies. This includes but is not limited to complaints relating to vilification, discrimination, wagering, illicit substances, concerns involving children or minors, grooming, sexual or physical assault, along with security or risk related concerns identified at our AFL partner stadiums.



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## Tiered Level

| Tier   | Types of incident (examples)  | Response levels required   |
|--------|---|--|
| Black  | <ul style="list-style-type: none"> <li>Death of a player on field</li> <li>Death of a person occurs at club</li> <li>Other extraordinary events at Head of State/Territories discretion</li> </ul>  | <ul style="list-style-type: none"> <li>AFL EGM Game Development can approve deployment of third party (Converge International) CI response including on-the-ground support resources – targeted at alleviating potential risks to staff in managing the incident</li> </ul>  |
| Red    | <ul style="list-style-type: none"> <li>Significant natural disaster or incident impacting on the Club directly</li> <li>Death of a significant club person / player currently active at club</li> <li>Suicide of club member</li> <li>Other extraordinary events at Head of State/Territories discretion</li> </ul> | <ul style="list-style-type: none"> <li>Critical Incident response to be followed by Club/League including deployment of third-party responses (e.g. Sports Chaplaincy, Standby, others) as required</li> <li>Head of State/Territory coordinating support response as needed</li> <li>Responding to a suicide guide followed by Club/League</li> </ul> |
| Orange | <ul style="list-style-type: none"> <li>Immediate property or financial loss to the club impacting on playing season</li> </ul>  | <ul style="list-style-type: none"> <li>Critical Incident response followed by Club/League</li> <li>AFL Head of State/ Competition Manager may be involved in response where required</li> </ul>  |
| Green  | <ul style="list-style-type: none"> <li>Medical incident on field at the club (e.g. broken leg on field)</li> </ul>  | <ul style="list-style-type: none"> <li>League/Club policies implemented</li> <li>Support available through CI guide / MH&amp;W resources as needed</li> <li>Competition Manager may be involved in response</li> </ul>   |