

PlayHQ Match Day Training Webinar

For Team Managers



➤ **This session will be recorded**

➤ **Presenter:**

- **Maree Power – Participation Platform Lead**

Stay in the Game – Download the PLAY AFL App!
Click on the QR code to get started

Download on the
App Store



GET IT ON
Google Play



Webinar Agenda



1. Register as Team Manager
2. Manager Access (My Teams)
3. Select Lineup
4. Gamesheets
5. Entering Match Results
6. Viewing Matches
7. Live Scoring
8. Coach Registration
9. Support

Team Manager

Demonstrate registering as a Team Manager
Demonstrate team management access

Need Support? **Click [HERE](#)**

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My Teams

Fixture, Ladder, Squad, Incidents

Concussion

PlayHQ manages suspected concussions by recording incidents, guiding return-to-play requirements, and ensuring appropriate medical clearance is obtained before return to play

Need Support? [Click HERE](#)

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Lineup

Show how to add players
Edit jumper numbers
Add Coaches & Volunteers

Need Support? [Click HERE](#)

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Gamesheets

Show how to create and print Gamesheets

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Enter Match Results

Show how

- Add scores
- Select best player
- Add award votes

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Webinar Agenda



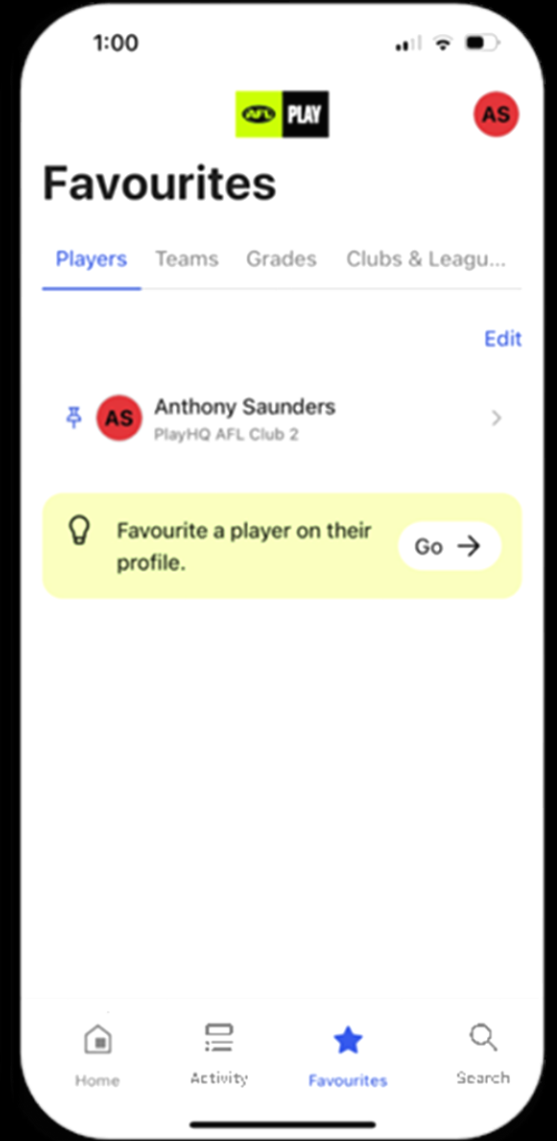
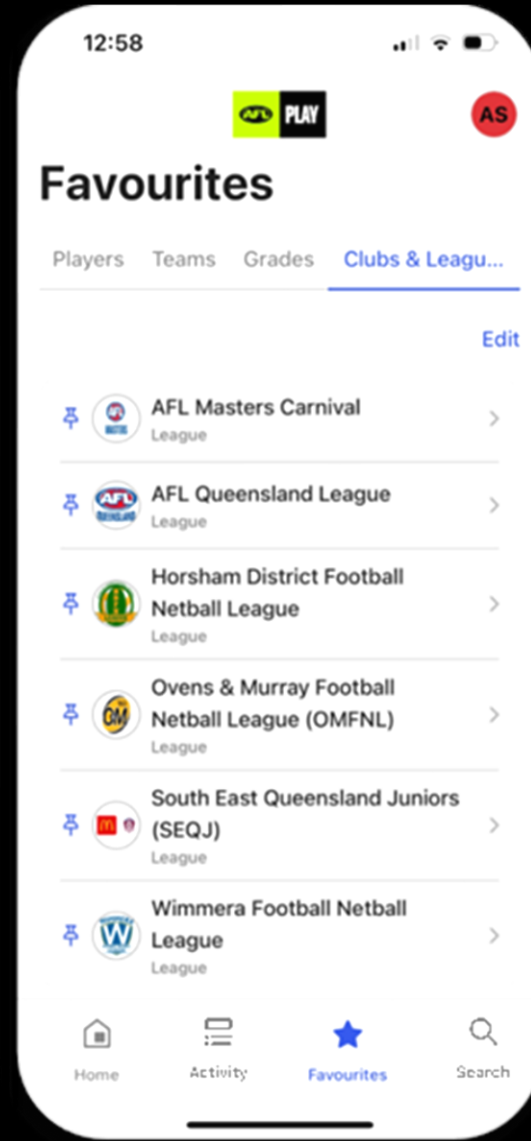
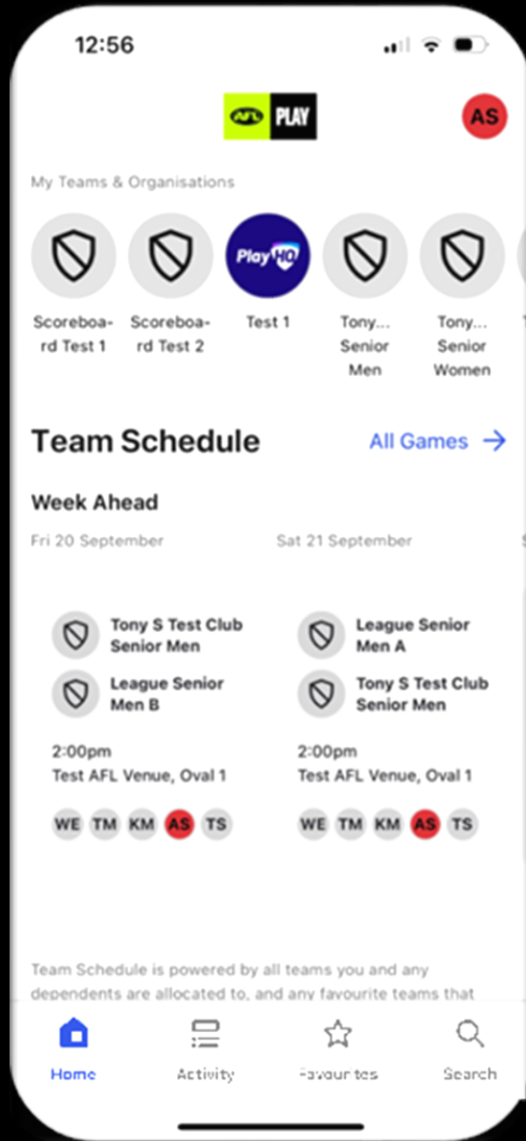
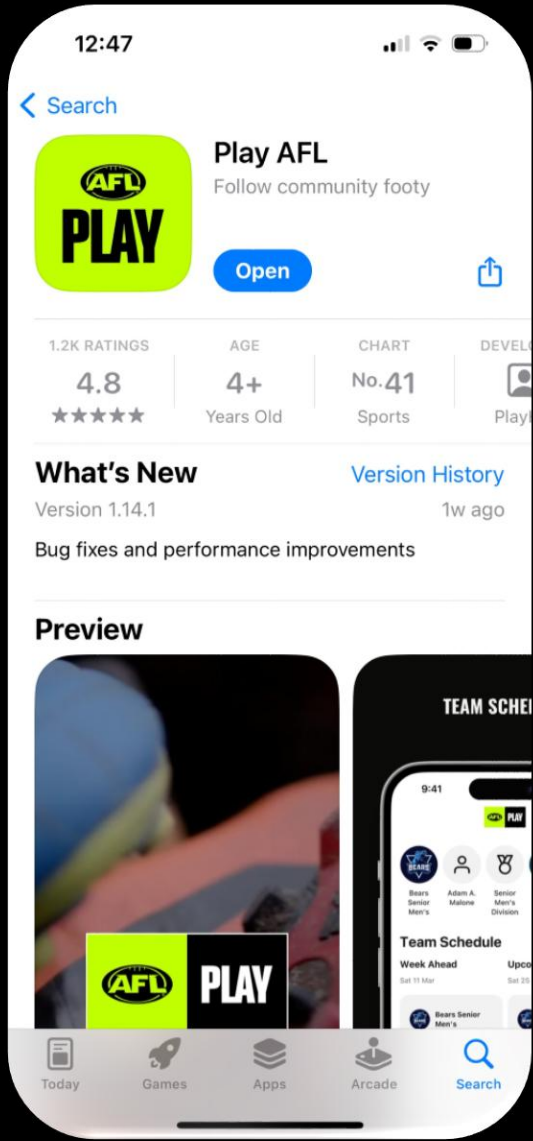
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View Matches

View a match and results on Public Website –
playhq.com

Need Support? [Click HERE](#)

PLAY AFL APP



1:03

← Back Upcoming ↑

Ararat Seniors

Southern Mallee Thunder Seniors

Grand Final

Summary Line-ups

Summary

Game Details

Date
2:20pm, Saturday 21 September 2024

My Time

Location
Dimboola Recreation Reserve 1, Dimboola Recreation Reserve

Lloyd Street

Home Activity Favourites Search

1:05

← Back Final ↑

Southern Mallee Thunder Seniors **90**
13.12

Stawell Warriors Seniors **40**
5.10

Preliminary Final

Southern Mallee Thunder Seniors won by 50 points

Summary Statistics Play-by-play Line-ups

Summary

Quarters	Q1	Q2	Q3	Q4
Southern Mallee Thunder Seniors	13	43	69	90
	2.1	6.7	10.9	13.12
Stawell Warriors Seniors	9	15	32	40
	1.3	2.3	4.8	5.10

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1:06

← Back Active ☆ ↑

Wimmera Football Netball League

2024, 1 Nov 23 - 31 Oct 24

Wimmera Football Netball League

WFNL Seniors Grade Change

Fixture Ladder Statistics Details

	P	PTS	%
1 Southern Mallee Thunder Seniors	16	56	207.93
2 Ararat Seniors	16	54	189.33
3 Stawell Warriors Seniors	16	44	130.57
4 Horsham Demons Seniors	16	36	113.41

Summary Detailed

Home Activity Favourites Search

1:08

← Back AS Anthony Saunders ☆ ↑

Career Seasons Teams

PlayHQ H&A Competition
PlayHQ AFL Association 1
PlayHQ AFL Club 1

1 Games 0 Goals 0 Best Player

PlayHQ AFL Club Tigers U8 Mixed Blue

R	OPPONENT	GP	G	BP
1	Wodonga raiders		0	0
TOTAL		1	0	0

PlayHQ H&A Competition
PlayHQ AFL Association 1
PlayHQ AFL Club 2

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E-Score Demonstration

<https://afl.score.playhq.com/auth/login>



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Coaching

Coaches register to Coach.AFL
Once learning is completed their profile will be created
on PlayHQ
Then they can be added to your team

(Support)

Support Process



Escalation Process

1. PlayHQ Platform and Support Site are now the primary support channels, with an improved layout and AI-powered assistance
2. Club Help provides the second layer of support, offering personalised help for leagues, clubs and umpire enquiries

Stakeholder Management

- Dedicated resources for each state and territory in the Club Help Team to resolve queries and lead dedicated one on one training sessions with clubs upon request
- Consistency in staff service will ensure a higher standard of service delivery to users
- Roster management with extended hours including weekends

Hours of Operation

- 9am – 5pm (Melb)

Peak Season additional hours

- Thursday 5pm-8pm (Melb)
- Saturday 9:30am-2pm (Melb)
- Sunday 9:30am-2pm (Melb)

PLAYHQ Support
<https://support.playhq.com>
AFL Club Help
Email: clubhelp@afl.com.au
Call: 1800 PLAYAFL

Wishing you success for the season



Thank you so much for your time this evening.

We understand and truly appreciate your commitment to your club and team and wish you all the best for the upcoming season

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